



## SERVICE DECLARATION

Hereby declares that we are able to provide services to economy class passengers of domestic scheduled commercial air transportation with service standards and if we violate service standards, we are ready to accept sanctions in accordance with applicable laws and regulations.

Jakarta, 29 August 2024

PT GARUDA INDONESIA (PERSERO) Tbk

PRESIDENT & CEO

IRFAN SETIAPUTRA



## MAKLUMAT PELAYANAN

Dengan ini menyatakan sanggup menyelenggarakan pelayanan kepada penumpang kelas ekonomi angkutan udara niaga berjadwal dalam negeri dengan standar pelayanan dan apabila melanggar pelayanan, kami siap menerima sanksi sesuai peraturan perundang-undangan yang berlaku

Jakarta, 29 Agustus 2024  
PT GARUDA INDONESIA (PERSERO) Tbk  
STATION MANAGER DPS

HERU PRASTOWO HUSODO